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Large businesses  
better overcome the  
drawbacks

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## WHAT UCAAS CAN DO FOR BUSINESSES

Improved costs

Improved  
productivity



because less time is spent looking for someone.

## **Better security**

We know that there's a difference in security when it comes to a comparison between single-tenancy and multi-tenancy systems. But, in a sense, that comparison is like asking, "What's more secure, a vault made of iron or a vault made of steel?" Both systems will provide significant security protections for their users; they have to. Cloud-based operations providers know the onus under which they labor. If they can't offer a secure solution, their customers will go to a competitor who will make a better show of providing security. Cloud services providers, therefore, have a vested interest in keeping their systems as secure as possible.

## **Better customer interactions**

Your customers want access to your business around the clock, and they want access by the measures they prefer. They don't just want to dial your phone number or send an email. Customers want live chat, videoconferencing, screen sharing, and a host of other options. Adding UCaaS systems helps provide many of those options, and, in so doing, improves the overall customer experience and your chance of seeing those customers again the next time they're looking to make a purchase.

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## **WHAT TO DO WHEN YOUR BUSINESS IS READY FOR UCAAS**

UCaaS provides a wide range of opportunities for its users, no matter what size business they operate or even what field they're in. From general benefits like cost savings and improved efficiency to specific benefits like scalability and improving business continuity and disaster planning, it's hard to find a reason to not like UCaaS systems. Bringing such tools into your business can be as simple as getting in touch with us at (651) 450-7900. Contact us today to get started.

